

Kevin Siddique

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Online Resume: <http://kevinsiddique.ca/resume>



Personal Skills Summary

- Intelligent and self-confident
- Able to learn and adapt quickly
- Willing to accept responsibility
- Capable of working independently as well as in a team

Computer Skills Summary

- Working knowledge of the following operating systems:
 - Windows Server and Client
 - Linux, UNIX, Solaris
 - DOS
- Familiar with data center operations including:
 - Server rack, switch, and router installation
 - CAT5/6, MRJ, fiber, and power cable installation
 - Rackmount servers, blade chassis, storage systems
 - HVAC and airflow
- Hands-on experience with many peripherals and internal components in addition to:
 - Motherboards, processors, memory
 - Sound, video, and network cards
 - Printers, modems
 - DVD-ROM, CD-ROM, hard disk, floppy drives
 - USB and firewire devices
- Proficient in a variety of applications such as:
 - Request Tracker, Perforce, DevTrack, Livelink
 - Nagios, Cacti
 - Microsoft Office, Google Docs, Corel WordPerfect Suite
 - Microsoft Outlook/Exchange
 - Microsoft SQL Server, Oracle, SQL
 - VMWare, VirtualPC, Hyper-V
 - PowerShell
- Experienced in troubleshooting and installation of many types of software and hardware

Certifications

- BlackBerry Certified System Administrator, December 2011
- BlackBerry Certified Support Specialist, November 2011
- CompTIA Linux+, July 2011
- LPI Junior Level Linux Professional (LPIC-1), July 2011
- Novell Certified Linux Administrator, July 2011
- Novell PartnerNet Data Center Technical Specialist, July 2011
- MCTS: Windows Server 2008 Applications Infrastructure, Configuring, June 2011
- CompTIA A+ CE (2009 Edition), March 2011
- CompTIA Network+ CE (2009 Edition), April 2011

Work Experience

2008-
2010

Research In Motion

185 Columbia Street West, Waterloo, Ontario

Team Lead, Infrastructure Software Lab – BlackBerry Infrastructure Group

- Maintained duties and responsibilities from previous System Administrator role
- Managed a team of four system/network administrators
- Conducted yearly performance reviews and routinely offered feedback
- Reviewed resumes, interviewed, and hired co-op students and full-time employees
- Planned quarterly/yearly budgets for the data center

2004-
2008

System Administrator – BlackBerry Infrastructure Group

- Ordered/installed/imaged various workstations and servers for lab use
- Administered a variety of hardware including filers, blades, and load balancers
- Maintained a VMware cluster running hundreds of virtual machines
- Monitored systems in the data center using Nagios
- Managed and maintained a test system used by hundreds of testers and developers
- Supported one large team and five smaller teams for daily IT issues

2002-
2003

Software Test Specialist - SV&V Infrastructure Testing (Relay)

- Tested a scalable, distributed, redundant system
- Created, maintained, and executed test plans
- Logged, tracked, and verified product defects
- Configured and maintained a test lab environment (15 computers)
- Worked with a variety of handheld devices for compatibility testing
- Established automation of tasks to assist the testing effort
- Assisted with reports for program reviews

2001

Software Quality Assurance Specialist - BlackBerry Enterprise Server for Lotus Domino

- Created and maintained test plans
- Executed test plans and logged defects
- Configured Lotus Domino servers and Lotus Notes clients for testing purposes

1999-2000 Research In Motion
295 Phillip Street, Waterloo, Ontario
Software Quality Assurance Specialist - Co-op

- Primary QA tester for ISP Server, ISP Web Interface, and IMAP BES products
- Created, maintained, and executed test plans and logged defects
- Configured Solaris, NetWare, and IMAP email server machines for testing purposes
- Reviewed help documentation for accuracy

1999 IBM Canada
1150 Eglinton Avenue, Toronto, Ontario
Application Development Technology Tester - Co-op

- Performed regression tests on VisualAge for Java 2.1 Debugger for AIX
- Performed regression tests on VisualAge for Java 3.0 Debugger for NT
- Tested and logged bugs on VisualAge for Java 3.0 Debugger for AIX

1998 IBM Global Services
3500 Steeles Avenue, Markham, Ontario
Dial Team Assistant - Network Services - Co-op

- Monitored LIGs daily for problems; performed maintenance; updated diagrams
- Prepared monthly Service View Reports and Global Report Cards
- Updated the network database when network changes occurred
- Assisted in network planning
- Configured US Robotics modem chassis

1997 Corel Corporation
1600 Carling Avenue, Ottawa, Ontario
Quality Assurance Specialist - Corel Ventura 8 - Co-op

- Tested and logged bugs on Corel Ventura 8 and Corel Versions 8
- Tested UI and customization to ensure the application had a consistent look and feel

Quality Assurance Specialist - Corel Office for Java - Co-op

- Tested and logged bugs on Corel Presentations for Java and Corel Email for Java
- Tested on many platforms including: Windows 95/NT, MacOS, OS/2, and Solaris

Volunteer Experience

2003-present Marillac Place
109 Young Street, Kitchener, Ontario

- Organized a LAN from the existing computer infrastructure
- Integrated a shared high-speed Internet connection into the existing LAN
- Created and presented a budget to order new computers
- Installed a new LAN running Windows Small Business Server 2003
- Migrated client machines from Windows XP to Windows 7
- Designed and implemented a custom database application for office use

2001-2010 Research In Motion
175 Columbia Street West, Waterloo, Ontario

Emergency Safety Officer

- Assisted with building evacuation during fire drills
- Responsible for the safety of fellow co-workers in the event of emergencies
- Trained in the use of fire extinguishers

Education

2011-present triOS College
110 King Street East, Kitchener, Ontario

- Currently completing a 52-week Network Engineer diploma program
- Courses include A+, Network+, Linux, Windows 7, Exchange, AD, SQL, and virtualization
- Maintaining a 96% average

1996-2001 University of Waterloo
200 University Avenue West, Waterloo, Ontario

- Bachelor of Mathematics for Honours Computer Science Co-Op

Training Courses

- 2009
 - lead(on): People Leadership Development Series
 - OPSWARE Server Automation System 6.5 Fundamentals
 - OPSWARE SAS Application Configuration and CML
- 2008
 - Network+ Certification Support Skills v1.6
 - Windows Server 2008: A Comprehensive Hands-On Introduction
 - HP Server Automation System Fundamentals
- 2007
 - BladeLogic Essentials and BladeLogic Compliance
 - BladeLogic Configuration
- 2006
 - Windows 2003 / XP / 2000 Internals, Troubleshooting, and Memory Dump Analysis (INT 221)
- 2005
 - BladeCenter Technical Training (TRX14NCE)
 - Accelerated CCNA Exam Preparation
- 2004
 - Performance Monitoring & Bottleneck Analysis
 - Data ONTAP: NFS Administration
 - Data Protection Solutions
- 2003
 - UNIX Systems Administration
 - TeamTest Fundamentals for Functional Testing
 - TeamTest Fundamentals for Performance Testing
- 2001
 - Implementing Domino R5 on a Windows 2000 Server

Interests and Activities

- Playing video games, reading, listening to music, playing pool, and playing the saxophone

References

- Available upon request.